

Press Release

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The satisfaction rate of the personnel at *Conseil scolaire public du Nord-Est de l'Ontario (CSPNE)* is increasing

Northeastern Ontario, October 21 2010 - The *Conseil scolaire public du Nord-Est de l'Ontario* (CSPNE) is proud to report that the overall satisfaction rate of its personnel with the Board's overall operations is improving.

In the spring of 2010, the CSPNE conducted a survey among its personnel to quantify the improvement of their satisfaction rate with the Board's operations. The results of that survey were compared with those of a similar survey done in June 2009. Data from both surveys indicate that the Board has improved most aspects of its operations.

The survey emphasized certain aspects of the Board's operations, including commitment and leadership, decision-making process, communications, workplace, performance and development, employee services, recommendations on the registration of new students, and recommendations on employment at the CSPNE.

To ensure a completely neutral and confidential process, the CSPNE hired the firm *Trans-Ac Consultants* to be responsible for the distribution and collection of the questionnaires, and the data analysis. The consultants' report makes a quantitative comparison of the 2009 and 2010 survey results.

The Board will use this survey to keep improving the satisfaction rate of its personnel and the overall operation of the CSPNE, with the ultimate goal of continuing to offer a high quality French language public education.

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L'enfant au coeur de nos décisions !

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c'est comme ça !**